

STATEMENT OF CERTIFICATION

TKW Research

ISO Audit Solutions has assessed the above company as complying with the following Statement of Applicability and associated research management system requirements.

TKW Research are a market, opinion and social research company that conducts data collection and recruitment with a head office in Seaford, VIC 3198. Two further offices exist in Auckland, New Zealand and Suva in Fiji. Our client base includes private enterprise and local, state and Commonwealth Government agencies. TKW Research Group offers some capacity to interview respondents globally.

TKW Research Group declares the following research services are included in our portfolio of ISO 20252:2019 certified services as listed.

ANNEX A - SAMPLING INCLUDING ACCESS PANELS

Sampling, probability sampling, non-probability sampling.

ANNEX B - FIELDWORK

Telephone interviewing, face to face interviewing and qualitative research recruitment.

ANNEX C – PHYSICAL OBSERVATION

Structure observation methodology. Systematic recording on mobile app software of specified variables at structured/scheduled times aided by alarms/ reminders where necessary.

ANNEX E - SELF-COMPLETION

Self-completion data collection.

ANNEX F - DATA MANAGEMENT AND PROCESSING

Data management and processing.

INITIAL CERTIFICATION	1/04/2017	CERTIFICATION NUMBER	ISOAS-TKW-185
LATEST ISSUE	19/01/2026	EXPIRY DATE	31/12/2028



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